

Terms of Service:

- I offer training of the owner using their dog and as such I cannot guarantee a fix to the problem(s) as I don't own the dog. I am only teaching the dog owner the tools and skills based on my education and experience so it is up to the owner to comply and commit to the training, they are responsible for the end result(s).
- To secure an appointment, payment must be made in full prior to our first session and/or subsequent sessions. Payments are non-transferable.
- Any of my questionnaires or email inquiries need to be responded to at least 24 hours before our session to allow me time to review and plan accordingly.
- Cancellations happen, I reserve the right to reschedule 48 hours prior to the session, clients have the right to cancel and/or reschedule 24 hours prior to session. If the client cancellation occurs within the 24 hours before the session, 50% of the session cost will be forfeit.
- I am not responsible for any damage or injury caused by the clients' dog(s). The client needs to be present for the entirety of the session.
- I reserve the right to refuse clients.
- These Terms of Service have been provided clearly to the client and considered accepted in full once payment has been made to secure a session appointment.